**Consumerism QR Code WebQuest**

1. FTC (About the FTC) <https://www.ftc.gov/about-ftc>   
○ What is the FTC’s mission?

○ How does the FTC benefit consumers?

2. FTC (Latest News) <https://www.ftc.gov/news-events>   
○ Name 3 topics that are featured in the latest news section.

3. FTC (Home Page) <https://www.ftc.gov/>   
○ Why might you contact the FTC?

4. FTC (Scam Alerts) <https://www.consumer.ftc.gov/scam-alerts>   
○ What is scam?

○ List the topics of the top 3 most recent scam alerts.

5. FDA (About the FDA) <https://www.fda.gov/AboutFDA/WhatWeDo/default.htm>   
○ What is the FDA’s mission?

○ Name 3 products that have recently been recalled. (click the link that says “Recalls, market withdrawals, and safety alerts” to view)

6. Consumer Product Safety Commission (About) <https://www.cpsc.gov/About-CPSC/>   
○ What is the purpose of the CPSC?

○ Provide 3 examples of products for which the CPSC strives to ensure safety.

7. Better Business Bureau (Mission and Vision)  
<https://www.bbb.org/en/us/mission-and-vision>   
○ What is the BBB’s mission?

○ How do they accomplish this mission?

8. Environmental Protection Agency (About EPA: Our Mission and What We Do)  
<https://www.epa.gov/aboutepa/our-mission-and-what-we-do>   
○ What is the EPA’s mission?

○ What do they do to accomplish that mission?

9. Identity Theft  
<https://www.justice.gov/criminal-fraud/identity-theft/identity-theft-and-identity-fraud>   
○ Name 3 common ways identity theft can happen.

○ Name 4 things a criminal can do with the information.

10. Identity Theft Action Steps <https://www.identitytheft.gov/Steps>   
○ What should you do right away if you are a victim of identity theft?

11. Extended Warranties  
<https://www.daveramsey.com/blog/just-say-no-to-extended-warranties-dr>   
○ Why does the article suggest avoiding extended warranties?

12. Truth in Lending Act <https://www.ftc.gov/enforcement/statutes/truth-lending-act>   
○ What does the Truth in Lending Act require?

13. Equal Credit Opportunity Act  
<https://www.consumer.ftc.gov/articles/0347-your-equal-credit-opportunity-rights>   
○ What is the purpose of the Equal Credit Opportunity Act?

14. Fair Credit Billing Act  
<https://www.consumer.ftc.gov/articles/0219-disputing-credit-card-charges>   
○ What type of accounts are does the Fair Credit Billing Act apply to?

○ Provide 3 examples of billing errors covered.

15. Fair Credit Reporting Act  
<https://www.debt.org/credit/your-consumer-rights/fair-credit-reporting-act/>   
○ What does the Fair Credit Reporting Act regulate?

○ Name the 3 major credit reporting agencies.

**Reflection Questions**  
● Write a how-to for consumers in the marketplace. In your summary include what  
consumers can do to protect themselves and where consumers can look for information  
on these topics.

● How can you protect yourself from scams?

● Why is it important to know your rights as a debtor?

**Sources**  
BBB: Start with Trust®, [www.bbb.org/en/us/mission-and-vision](http://www.bbb.org/en/us/mission-and-vision) .

Identity Theft Recovery Steps | IdentityTheft.gov, [www.identitytheft.gov/Steps](http://www.identitytheft.gov/Steps) .

“About CPSC.” CPSC.gov, 20 Oct. 2017, [www.cpsc.gov/About-CPSC/](http://www.cpsc.gov/About-CPSC/) .

“Federal Trade Commission.” Federal Trade Commission, 6 Feb. 2018, [www.ftc.gov/](http://www.ftc.gov/) .

“Identity Theft.” The United States Department of Justice,  
[www.justice.gov/criminal-fraud/identity-theft/identity-theft-and-identity-fraud](http://www.justice.gov/criminal-fraud/identity-theft/identity-theft-and-identity-fraud) .

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[www.daveramsey.com/blog/just-say-no-to-extended-warranties-dr](http://www.daveramsey.com/blog/just-say-no-to-extended-warranties-dr) .

Krulick, Al. “Fair Credit Reporting Act – Consumer Rights & Reporting Regulations.” Debt.org,  
[www.debt.org/credit/your-consumer-rights/fair-credit-reporting-act/](http://www.debt.org/credit/your-consumer-rights/fair-credit-reporting-act/) .

“Our Mission and What We Do.” EPA, Environmental Protection Agency, 20 Dec. 2017,  
[www.epa.gov/aboutepa/our-mission-and-what-we-do](http://www.epa.gov/aboutepa/our-mission-and-what-we-do) .

“U S Food and Drug Administration Home Page.” U S Food and Drug Administration Home  
Page, [www.fda.gov/](http://www.fda.gov/) .

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